

Terms & Conditions of sale / Regulations
Lanterna Magica RTL 2024
22/11/2024 -> 26/01/2025

These Terms & Conditions take precedence over all others, including those of the participant, who accepts them by the mere fact of their reservation.

1. Context

Lanterna Magica RTL is a nocturnal walk in the forest. A luminous circuit on the theme of Winter Lights.

A magnificent spectacle along illuminated paths, a magical and enchanting experience thanks to innovative lighting techniques and the beauty of nature.

This 2,5 km walk in the forest takes on average one hour.

2. Contact

Website: www.lanternamagica.be

E-mail: info@lanternamagica.be

3. Organiser

MB Creations SPRL, 264 avenue Van Volxem, 1190 Brussels

4. Reservations

Reservations can only be made online www.lanternamagica.be via the ticket section.

Reservations and payments are made via the operator: See Tickets ([Terms of Use and Service](#))

Any questions regarding tickets should be addressed on [this link](#).

It is possible to buy tickets on site if a time slot is not full.

5. Entrance ticket price

Lanterna Magica RTL is a paid activity.

Different rates are available regarding the attendance.

Rates are between €22 and €29,5 for adults aged 13 to 64 years included.

Rates are between €17,5 and €22 for children aged 4 to 12 years included, seniors aged from 65 years and PRMs.

FLEX-ticket gives the possibility to change the date and time of the ticket, up to 3 times and until 24 hours before the date (including the €22 FLEX-parking).

OPEN tickets at the single rate of 29,5€ gives the possibility to visit Lanterna Magica RTL at any date and time during the opening hours mentioned on the ticketing.

The price includes the shuttle between the train station of La Hulpe and the entrance of Lanterna Magica RTL (+ 2 stops).

Children aged up to and including 3 years are admitted free of charge.

All prices include VAT.

6. Extras

Extras do not include the entrance ticket.

- VIP parking: €19 (1 place in the car park P1 located 200 m from the entrance)
- Lantern for €12 (an exclusive "Lanterna Magica RTL" lantern)

7. Package “Diner at the Castle”

The “Dinner at the Castle” package includes entry to Lanterna Magica RTL, the shuttle and a menu to be enjoyed in the castle.

There are 3 options:

- ROYAL MENU – Gourmet Menu: 5 courses €145
- MAGNIFICENT MENU – Discovery Menu : 3 courses €125
- GASTRONOME GNOME MENU – Kids’ Menu (12 years included) €60

The formula does not include drinks. Consumptions must be paid on site only by bank card.

Advance reservation is required. Once your reservation has been made, it is not possible to cancel it or to get a refund.

It is possible to add a person via diner@lanternamagica.be within availability. The “Dinner at the castle” will only be possible on certain evenings (Friday and Saturday).

Food intolerances are considered.

8. Dates and times

Lanterna Magica RTL will take place on 38 evenings in total, from 22 Novembre 2024 to 26 January 2025.

From 22 Novembre to 22 December: every Fridays, Saturdays and Sundays from 5.30 pm

From 23 December 2024 to 5 January 2025: every day from 5.30 pm

From 10 to 26 January on Fridays, Saturdays and Sundays from 5.30 pm

Last departure at 9:30pm (except Sunday 8.30pm). Closing at 11pm (except Sunday 10pm).

9. Access

Lanterna Magica RTL takes place on the Domaine Régional Solvay of Château de la Hulpe.

Access to the site is only possible via the entrance to the Domaine at 111 chaussée de Bruxelles, 1310 La Hulpe, and only in possession of a reservation for Lanterna Magica RTL. The exit is at the same location.

We ask all participants to bring their ticket (with personal QR) on their GSM or on paper, and to present it when entering the Domaine.

To ensure the smooth running of Lanterna Magica RTL, participants are requested to arrive within the timeslot of their reservation (i.e., within half an hour of the time indicated on their ticket) to avoid too many people arriving at the same time. Exemple: tickets for 7:30pm. Arrival between 7:30pm and 8pm.

The organiser reserves the right to refuse entry to any person considered to be a troublemaker.

If you lose or forget your ticket, it will be possible to retrieve it from the Info Point at the entrance to Lanterna Magica RTL.

10. Persons with Reduced Mobility (PRMs)

Lanterna Magica RTL is fully accessible to PRMs. It is possible to follow the route in a wheelchair. However, it remains a forest walk with gravel paths.

An accessible toilet is available. The car park P1 is free of charge for PRMs on presentation of their accessible parking card. Reservation only via info@lanternamagica.be.

We advise to lift the passengers at the Kiss & Ride.

11. Mobility

- The car park at La Hulpe station, paying B-Parking lot is located 2 km from the entrance to Lanterna Magica RTL, is recommended because it has many places.
- A parking place in the limited car park P1 located 200 m from the entrance to Lanterna Magica RTL, 94 chaussée de Bruxelles, is only available by reserving online at the cost of €18 per car.
- Many streets around the entrance to Lanterna Magica RTL as well as in the centre of La Hulpe offer free parking. However, parking in unauthorised zones is dangerous, prohibited, and subject to parking fines.
- A Kiss & Ride is available close by the entrance to Lanterna Magica RTL.
- Shuttles are available for participants (included in the entrance ticket). Shuttles stop at La Hulpe station, the Grand Etang, the Maison Communale de La Hulpe (town hall) and at the entrance to Lanterna Magica RTL.
- The site is accessible via TEC bus 366: stop La Hulpe - Etangs Solvay
- A bicycle park is available for visitors in the entrance area.

Find more information on mobility and access on www.lanternamagica.be

12. Cancellation – Refunds – Changes

Once a reservation has been made, it is not possible to get a refund or to change the date, timeslot, or type of ticket.

With a Flex-ticket of €3 to €4 extra while booking your entrance ticket, you have than the opportunity to change your date and time up to 3 times max. and until 24 hours before the date.

13. Bad weather

We will only reschedule the event if the park is closed due to storm conditions. We will not reschedule in the case of rain.

14. Food & drinks

A catering stand will be located close to the start and finish of the tour offering a wide selection of food and drinks.

It is also possible to book a package “Dîner au château” including a 3 to 5 course menu and the entrance ticket to Lanterna Magica RTL.

15. Domaine Régional Solvay

The Domaine is open to the public every day from 8 am to 6 pm. The Domaine will be made private from 5pm on the days when Lanterna Magica RTL takes place.

Any act that could damage the integrity of the Domaine is prohibited.

Any act that could damage the wellbeing of animals is prohibited.

16. Emergency procedure

On site personnel will manage all emergencies within the perimeter dedicated to Lanterna Magica RTL and participants must follow their instructions.

The ACS (complementary health care service) will be present in the entrance area of Lanterna Magica RTL to provide first aid in case of accident or illness. It is also possible to call 112 to request the emergency services (ambulance or fire brigade).

17. Insurance and liability

The organiser is insured for Civil Liability

- MB Creations shall not be held liable in the event of force majeure. Force majeure meaning any event or condition that prevents MB Creations from fulfilling its contractual obligations in whole or in part.
- Without prejudice to the above, the following constitute events or conditions of force majeure: natural or health catastrophes, abnormal weather conditions such as sudden heavy snowfall or rainfall and/or heavy fog, storms, strike action, lockouts, prolonged power cuts, blocked access, etc.
- In the event of force majeure, MB Creations may decide to cancel all or part of the event without any liability towards a partner or a participant.
- MB Creations will do everything in its power to fulfil its contractual obligations and meet the expectations of participants. Nevertheless, it can only be bound by an obligation of means.

18. Jurisdiction

Any dispute relating to the signature, validity, interpretation and/or execution of the present Terms & Conditions shall fall under the exclusive jurisdiction of the Brussels courts. Only Belgian law shall apply to all relations between MB Creations and the participant.

19. Compliance with laws and regulations concerning the protection of personal data

The participant consents to the processing of personal data related to participation in Lanterna Magica RTL.

The information requested by MB Creations will only be used to ensure the smooth running of the event. These data will not be sold, shared with, or passed on to third parties. MB Creations undertakes to handle participants' data in accordance with the Data Protection Act.

The participant agrees that emails may be sent to them up to 10 days after the event.

MB Creations complies with European Regulation 2016/679 of 27 April 2016 on the protection of personal data (GDPR).

20. Image rights

Each participant implicitly accepts to be photographed by the official photographer of Lanterna Magica RTL and filmed by the organisation's cameras. He/she therefore accepts to appear in photographs or video images that may be used for promotion and communication activities for Lanterna Magica RTL.

21. Miscellaneous

Personal belongings

Each participant is responsible for their own personal belongings, such as smartphone, cash, credit cards, passport, etc... and this for the duration of their visit. The organiser cannot be held responsible for any theft or loss that may occur during Lanterna Magica RTL.

Animals: Dogs are allowed but must be kept on a lead throughout the visit.

Payment in site: Payments can be made by credit card and bank card only.

Children: Lanterna Magica RTL is suitable for young children. It is not frightening but a magical and enchanting experience.